

## **BOOKING CONDITIONS – casevacanzevda.it**

When booking through our web site, you are accepting the following conditions:

### **DEPOSIT:**

The prepayment of a deposit (30 % of the total amount of the reservation) is required only:

- during those particular period of the year: New Year, August and February
- for stay of more than 8 days

After the booking, you will receive a confirmation e-mail (check the spam as well). In case the Deposit is required, you will received in the next 24 hours an other e-mail with the prepayment details.

### **CHECK-IN: CONFIRMATION**

Since there is not a Reception, we will need to get in touch for setting a rendez-Vous for the keys and check-in. That's why you will received an e-mail inquiring your estimated arrival time few days before the check-in date.

**VERY IMPORTANT: in case your booking do not require a DEPOSIT, you MUST get in touch with us at least 2 days before your Arrival (and confirm your booking and arrival).**

If we won't have any answer from you or we won't be able to contact you at all, we will consider the booking as INVALID and the **reservation will be CANCELED.**

### **Charges and Linnen**

Final cleaning, water, electricity and heating fee are included in the price. Also are bed sheets and towels (set of 2 per person).

No other services are included or can be offered in compliance with the Italian law (art. 4 DL 24/04/2017), as we are private subjects (not enterprises).

### **Animals**

Animals with polite owners are very welcome. A supplement may be required. We kindly ask you to warn us of their presence in advance.

### **Children and Extra Beds**

If needed, a cradle/baby bed is available. The extra cost is 10 € (una tantum), linnen included.

Babies who sleep in the bed with their parents stay for free.

Some Homes (La Cincia, Arpytan and Chalet Berlot) have the availability of an extra bed. La Cincia has a

comfortable sofa-bed. Chalet Berlot ed Arpytan have a single foldaway bed.

### **Check-in/Check-out**

Check-in: from 15.00 to 21.00

Check-out: to 10.30

(check in / out times are flexible, but always in accordance with the needs of the property and all the guests who have stayed / will stay before / after you)

### **Payment**

Payment is due upon check-in. Check our web site for all payment methods accepted.

### **Heating**

Please note that the heating system is **regulated on 21°C** (more or less 69,8°F) in compliance, beyond wisdom, with the Italian law (DPR 142 26 August 1993 establishing the maximum temperature allowed in private houses).

The same temperature can be kept all year long, even in summer, which can be rather cold in the Mountains.

Thank you!