

PRIVACY POLICIES

CASE VACANZE VDA is a web site that includes our family's properties. The person of reference during is Mrs **Chantal Vercellone**.

We are not professionals, as we all have different jobs. Nevertheless, we consider your holidays as a serious matter and we do really care to offer the best pleasant stay. In the same way, your privacy is important to us. As we hope to be very discreet during your stay, we will also take care and protect all personal data that you had to communicate for create the reservation.

Which data do we ask and why?

In order to create the reservation we will need from you those data:

name, surname, mobile number, e-mail, period of stay, preferred way of payment and if you travel with animals.

At the check-in, we will ask an ID (passports, driving licence,...) as we have to declare your stay and few personal data to the Italian Police (also of those under 18).

Every data required is necessary to the development of the reservation. We do not ask anything superfluous.

How do we process data?

In case you'll send us an e-mail requiring a quotation or a booking, we will process your e-mail address and all the other details you voluntarily insert in the e-mail. This is necessary for answering your requests.

All data that you will communicate or insert in the reservation form will be registered on our Channel Manager Smoobu.com, a Software that help us to manage the reservations. You can read their privacy policy at: <https://www.smoobu.com/datenschutz/>

The use of the Software is limited and protected by password and double check of the identity. Any eventual credit card details communicated from third parts (es. Booking.com) are accessible only in limited conditions and only from your person of reference (Chantal Vercellone).

The copies of your ID, taken at the check-in, will be destroyed within 48 hours or as soon as we have complied to the Italian Police communication on "alloggiatiweb".

We care to stress the fact that we won't store any personal details. As the stay (or the simple inquiry from the web site) is concluded the data supplied won't be used again, nor they will be communicated to any third part in any way. You won't be contacted afterwards: we don't send advertisements and we don't operate any data profiling.

How do we protect data?

Any web site used for receiving your reservation, as does our Channel manager Software, use adequate security forms to protect from not authorized access. Take a look in their web site to their specific security system for details.

For what is our concern, we do not use any kind of database, not informatic nor paper style.

The only trail that we will maintain about the exchange of data are those on the Channel Manager and are mostly about the amount paid. Those data will be kept for about one more year, as they will be needed for

the tax computation.

How can I check which datas you possess and what are my rights as interested party?

As interested party, your right are those in art. 7 Codice Privacy and art. 15 GDPR.

If applicable, you also may refer to artt. 16-21 GDPR , plus the *Autorità Garante*.

Therefore, as long as you may think that the datas we possess are incorrect or that we don't have any rights to use them or if you need any further information about the management of the personal details, you can contact us sending an e-mail with RECEIPT OF READING at one of those addresses:

chaverce86@hotmail.it or chaverce86@gmail.com

In case you won't have an answer in 7 days, you are kindly asked to contact us by phone (as we might be in holiday ourselves ☺) at this number:

+39 329 6419666

DATA PROVIDED DURING NAVIGATION

Access to the sites, including ours, implies the collection of some data automatically. These data are not collected, processed or displayed by us (natural persons), but (apparently) they are essential for the proper functioning of sites, search engines and the Internet in general. Which ones and how?

Navigation data

During their normal operation, the IT systems and software procedures used to operate this website acquire some personal data whose transmission is implicit in the use of Internet communication protocols. This is information that is not collected to be associated with identified interested parties, but which by its very nature could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes the IP addresses or domain names of the computers used by users who connect to the site, the addresses in URI (Uniform Resource Identifier) notation of the requested resources, the time of the request, the method used in submitting the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the user's computer environment.

These data are used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning and are deleted immediately after processing. The data could be used to ascertain responsibility in case of hypothetical computer crimes against the site: except for this eventuality, at present the data on web contacts do not persist for more than seven days.

Cookies

No personal user data is acquired by the site in this regard. Cookies are not used to transmit personal information, and so-called are not used. persistent cookies of any kind, or systems for tracking users. The use of so-called session cookies (which are not stored permanently on the user's computer and disappear when the browser is closed) is strictly limited to the transmission of session identifiers (consisting of random numbers generated by the server) necessary to allow safe and efficient site. I c.d. session cookies used on this site avoid the use of other IT techniques that are potentially detrimental to the confidentiality of user navigation and do not allow the acquisition of the user's personal identification data.

Uso dei cookie

Il "Sito" (www.casevacanzevda.it) uses cookies to make their services simple and efficient for users who view the pages of www.casevacanzevda.it. Users who view the Site will see minimal amounts of information inserted into the devices in use, which are computers and mobile devices, in small text files called "cookies" saved in the directories used by the User's web browser. There are various types of cookies, some to make the use of the Site more effective, others to enable certain features. By analyzing them in detail our cookies allow you to: memorize the preferences entered; avoid re-entering the same information several times during the visit such as username and password; analyze the use of the services and content provided by www.casevacanzevda.it to optimize the browsing experience and the services offered.

Technical cookies

This type of cookie allows certain sections of the site to function properly. They are of two categories: persistent and session: persistent: once the browser is closed they are not destroyed but remain up to a preset expiration date session: they are destroyed every time the browser is closed These cookies, always sent from our domain, are necessary to correctly view the site and in relation to the technical services offered, they will therefore always be used and sent, unless the user changes the settings in their browser (thus affecting the display of the site pages).

Analytical cookies

Cookies in this category are used to collect information on the use of the site. www.casevacanzevda.it will use this information for anonymous statistical analysis in order to improve the use of the Site and to make the content more interesting and relevant to the wishes of the user. This type of cookie collects anonymous data on user activity and how it arrived on the site. Analytical cookies are sent from the site itself or from third-party domains.

Analysis cookies of third-party services

These cookies are used in order to collect information on the use of the Site by users anonymously such as: pages visited, time spent, origins of the traffic of origin, geographical origin, age, gender and interests for the purpose of marketing campaigns . These cookies are sent from third-party domains external to the site.

Cookies to integrate third-party software products and functions

This type of cookie integrates features developed by third parties within the pages of the Site such as icons and preferences expressed in social networks for the purpose of sharing site content or for the use of third-party software services (such as software for generate maps and additional software that offer additional services). These cookies are sent from third-party domains and from partner sites that offer their functionality on the pages of the site.

Profiling cookies
These are the cookies necessary to create user profiles in order to send advertising messages in line with the preferences expressed by the user within the pages of the Site. www.casevacanzevda.it, according to current legislation, is not required to seek consent for technical and analytics cookies, as they are necessary to provide the requested services.

For all other types of cookies, consent can be expressed by the User in one or more of the following ways: Through specific configurations of the browser used or the related computer programs used to navigate the pages that make up the Site.

By changing the settings in the use of third-party services

Both of these solutions could prevent the user from using or viewing parts of the Site.

Websites and third-party services

The Site may contain links to other Web sites that have their own privacy policy which can be different from the one adopted by www.casevacanzevda.it and therefore not responsible for these sites. How to disable cookies by configuring the browser
If you wish to learn more about how your browser stores cookies during your browsing, we invite you to follow these links on the websites of the respective suppliers.

[Mozilla Firefox](https://support.mozilla.org/it-IT/kb/cookies-information-websites-store-on-your-computer)

<https://support.mozilla.org/it-IT/kb/cookies-information-websites-store-on-your-computer>

[Google Chrome](https://support.google.com/chrome/answer/95647?hl=it)

<https://support.google.com/chrome/answer/95647?hl=it>

[Internet Explorer](http://windows.microsoft.com/it-it/windows-vista/block-or-allow-cookies)

<http://windows.microsoft.com/it-it/windows-vista/block-or-allow-cookies>

[Safari 6/7 Mavericks](https://support.apple.com/kb/PH17191?viewlocale=it_IT&locale=it_IT)

https://support.apple.com/kb/PH17191?viewlocale=it_IT&locale=it_IT

[Safari 8 Yosemite](https://support.apple.com/kb/PH19214?viewlocale=it_IT&locale=it_IT)

https://support.apple.com/kb/PH19214?viewlocale=it_IT&locale=it_IT

[Safari su iPhone, iPad, o iPod touch](https://support.apple.com/it-it/HT201265)

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